



Job Description

Plumber

Description

Diagnose/troubleshoot plumbing problems. Present options and pricing to customers. Complete approved repairs/improvements in a timely manner. Collect payment.

Hours & Working Conditions

- Average 40 hours per week (typically 7:30 a.m. to 4:00 p.m. weekdays)
- Overtime as required
- On call over week days and weekends as required
- May work outside, in crawlspaces, and attics
- Brazing, soldering, and welding required
- Lifting and physical exertion required

Duties and Responsibilities

- Troubleshoot plumbing related problems
- Present findings and options to customers, providing advise as needed/requested
- Complete approved repairs, improvements, or installations within industry standard hours per repair pricing guide
- Clean equipment/work area
- Ensure complete customer satisfaction upon completion of work
- Complete all paperwork required by management
- Collect for work performed
- Maintain truck inventory
- Keep assigned service vehicle organized and clean
- Track vehicle maintenance and alert management when maintenance is necessary
- Contact the office following the completion of each call, providing requested information regarding the work completed, and receiving dispatch instructions for the next call
- Perform maintenance work if needed
- Identify and suggest opportunities for quality and cost improvements
- Other duties as needed

Job Requirements

- Valid drivers license
- Clean driving and criminal records as required by state laws for home service companies and by company insurance carrier(s)
- Ability to troubleshoot and provide repairs at the service technician level
- Two or more years of experience as a plumbing service technician
- Ability to braze/solder/weld
- Standard technician tools
- Neat, clean, professional appearance